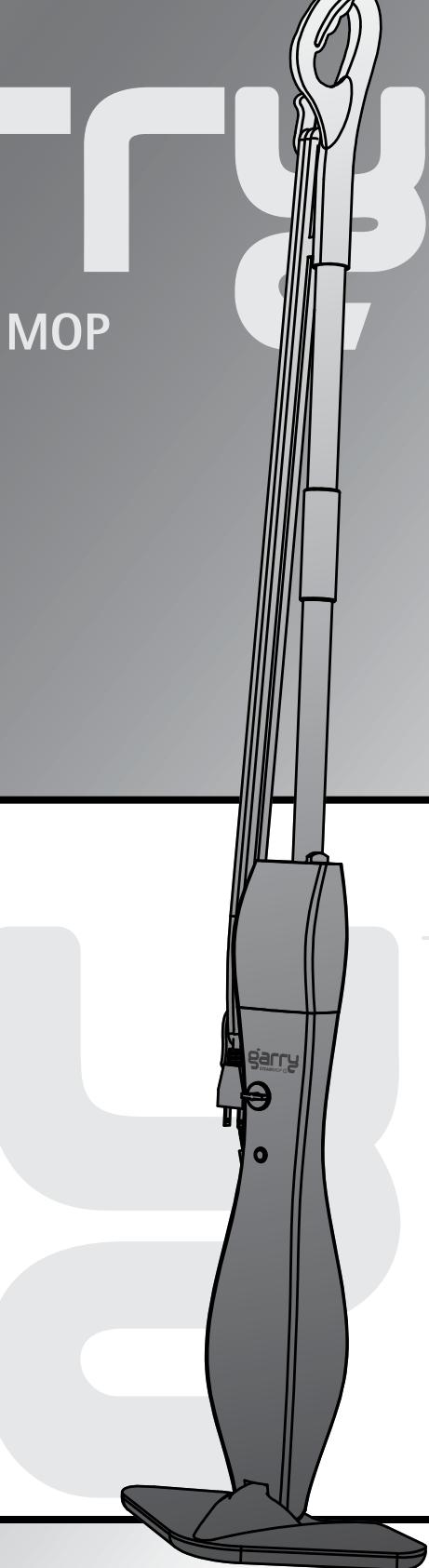


**garry**<sup>TM</sup>  
STEAM MOP



**OWNER'S  
MANUAL**

BY  
**ENVION<sup>TM</sup>**

# WELCOME!

Thank you for purchasing the Garry™ Steam Mop. You'll soon agree that this is the fastest and easiest way to steam clean your floors. You'll simply be amazed at how beautiful your floors can be. We guarantee it!

Please carefully review all the valuable information contained in this manual prior to use and keep this manual for future reference.

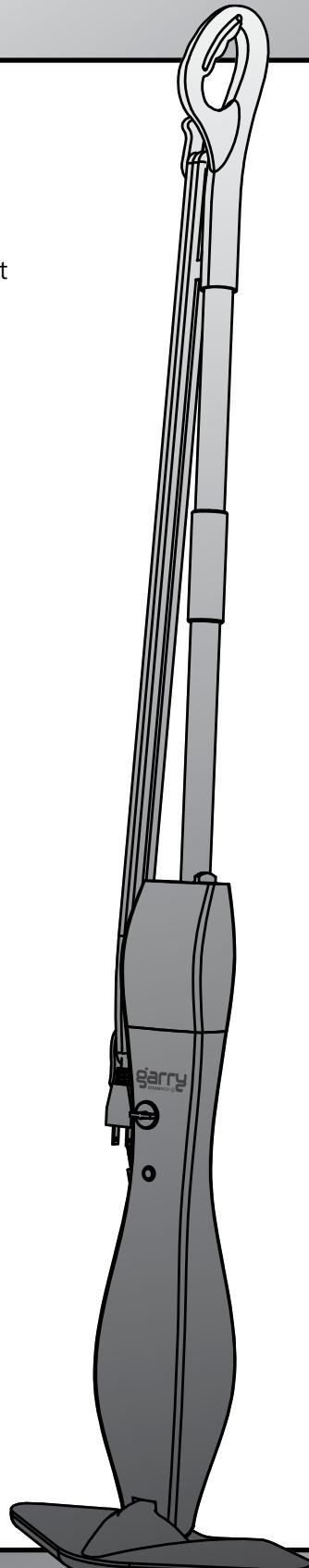
Welcome to clean.

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PLEASE READ ALL SAFETY INSTRUCTIONS IN THIS PRODUCT MANUAL  
BEFORE USING THE GARRY™ STEAM MOP.

KEEP THIS PRODUCT MANUAL FOR FUTURE REFERENCE.



BY

**ENVION™**

## IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using your Garry™ steam mop

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Do not direct steam at people, animals, or at electrical outlets.
- Do not expose unit to rain.
- Store indoors.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave steam mop unattended while plugged in.
- Do not service steam mop when it is plugged in.
- Do not use with damaged cord or plug.
- Do not use steam mop if it has been dropped, damaged, left outdoors or dropped into water. Return it to a service center for repair.
- Do not handle steam mop with wet hands.
- Keep the steam mop away from water; do not allow it to get wet. If unit is wet, do not plug unit into wall socket or turn unit on.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces.
- Do not unplug by pulling on cord.
- Do not use appliance in an enclosed space filled with vapor given off by oil-based paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not allow children to use the Garry™ steam mop.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- Do not immerse unit in water or other liquids.
- Do not use for any purpose other than described in this user's manual. Improper use will void warranty.
- Use only manufacturer recommended attachments.
- Never put descaling, aromatic, alcoholic or detergent-based products into the steam mop, as this may damage the unit.
- Do not store with a wet mop pad still attached.
- Close attention is necessary when used near children.
- Using distilled or demineralized water will maximize the performance of your Garry™ steam mop.
- Use on waxed or some unwaxed floors may diminish glossiness. Do not use on unsealed wood floors. Test in an inconspicuous area or check the care instructions from your flooring manufacturer.
- Use extra care when cleaning on stairs.
- Do not use steam for space heating purposes; household use only.

## SAVE THESE INSTRUCTIONS

**THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT VOIDS THE MANUFACTURER'S WARRANTY.**

## GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet with proper voltage which has been properly installed and grounded in accordance with all local codes and ordinances.

**WARNING:** Improper connection of the equipment-grounding conductor can result in electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. No plug adapter should be used.

## PRODUCT SPECIFICATIONS

**Model:** SM100

**Power Consumption:** 850W

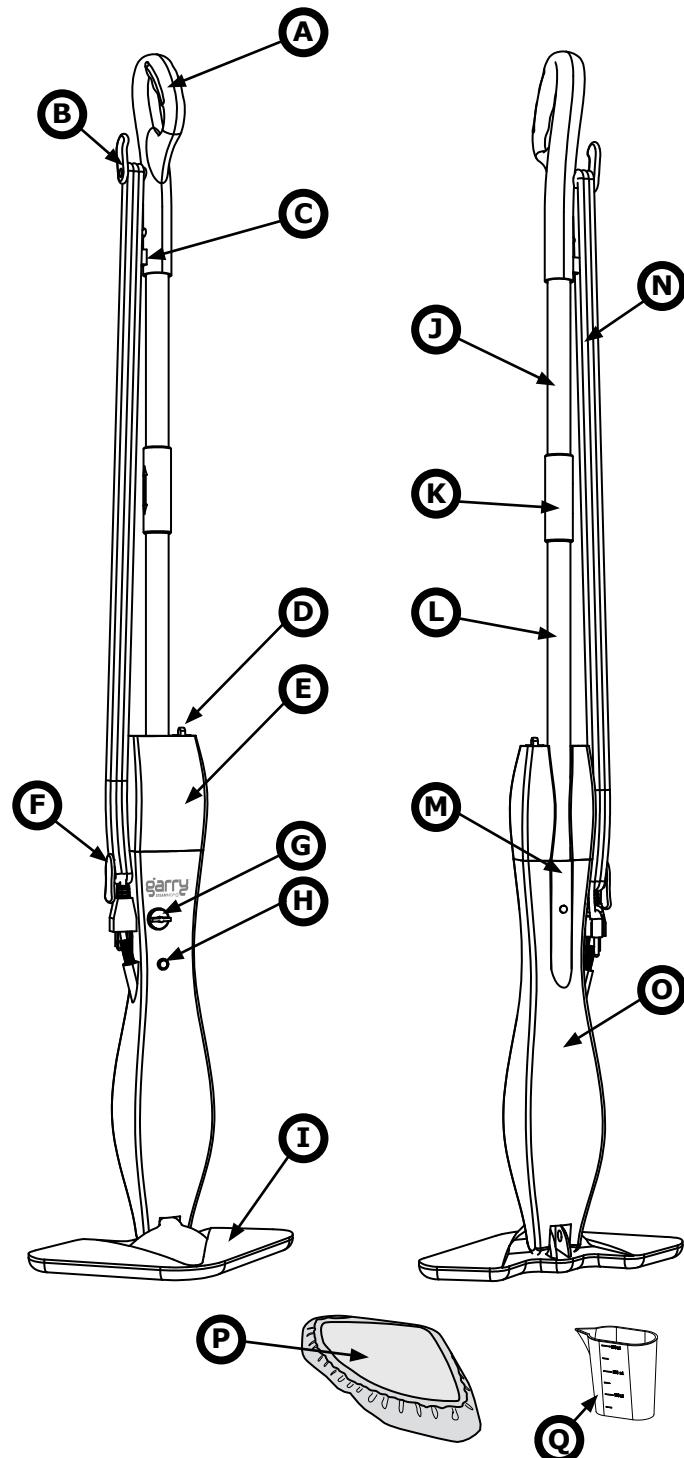
**Rated Voltage:** AC 120V ~60hz

**Net Weight:** 1.9 kg (4.2 lb.)

**Tank Capacity:** 500 ml (16.9 oz.)

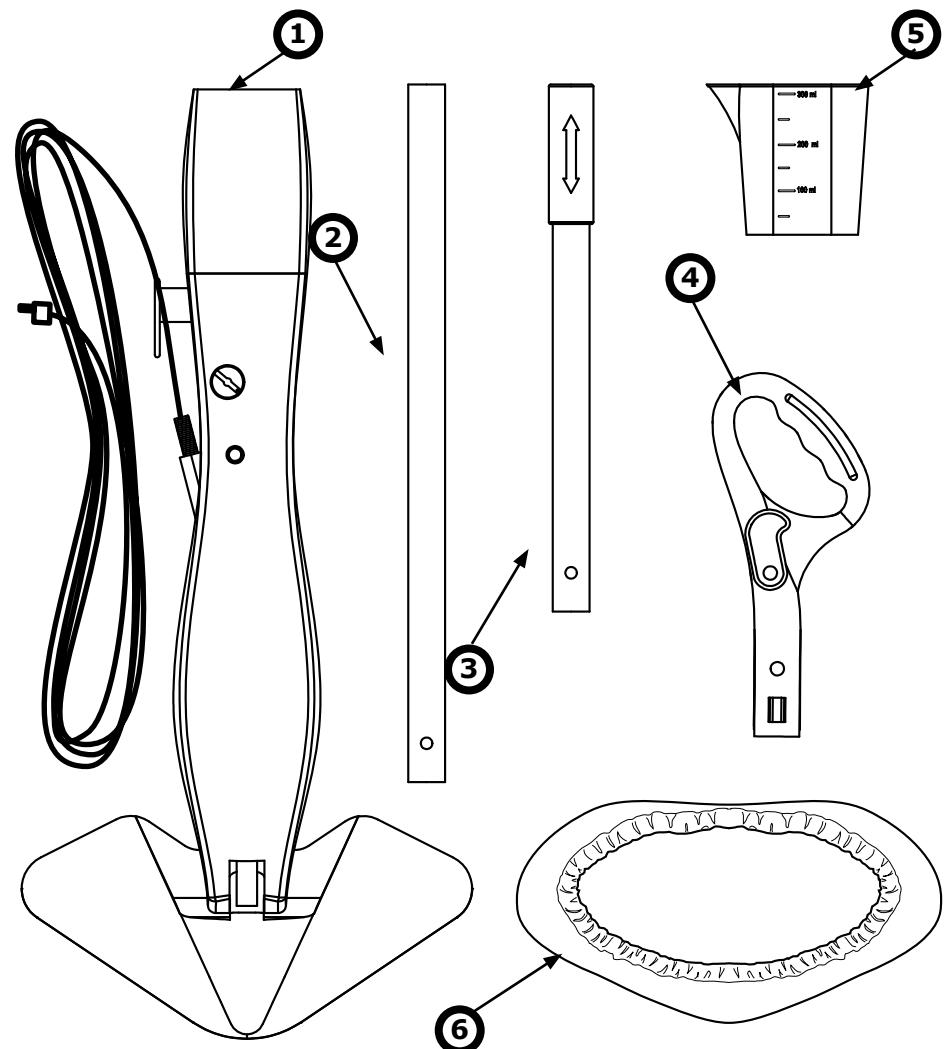
## UNIT OVERVIEW

- A. Handle
- B. Quick release hook
- C. Cord guide
- D. Water tank lid
- E. Water tank
- F. Lower cord hook
- G. Steam adjustment
- H. Indicator light
- I. Swivel head
- J. Upper assembly tube
- K. Tube connection collar
- L. Lower assembly tube
- M. Tube guide
- N. Power cord
- O. Main body
- P. Micro fiber mop pad
- Q. Water refill cup



## Box Contents:

Remove all parts from the box and identify each of the items shown below before disposing packaging.

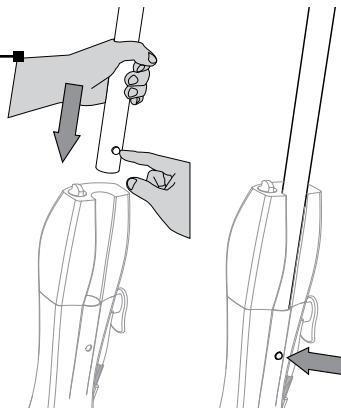


- 1) Steam Mop Body
- 2) Lower Assembly Tube
- 3) Upper Assembly Tube
- 4) Mop Handle
- 5) Water Refill Cup
- 6) Micro Fiber Mop Pad

## ASSEMBLY INSTRUCTIONS

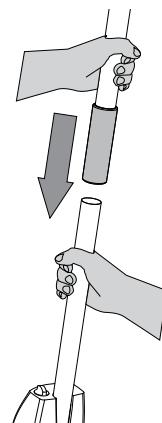
### STEP 1

Insert the lower assembly tube through the large opening in the water tank and down into the tube guide with the end that holds the spring pin. Gently press the spring pin and continue to guide the tube into the body until the spring pin pops through the spring pin hole.



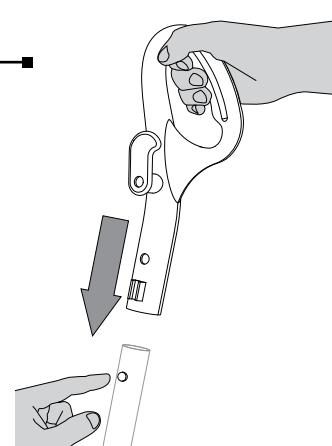
### STEP 2

Slide the tube collar over the top of the lower assembly tube unit it is fully inserted.



### STEP 3

Slide the handle over the top of the upper assembly tube. Press the spring pin as you do so. Gently guide the handle onto the tube until the spring pin pops through the spring pin hole. Verify the handle is facing forward and that the quick release cord hook is on the same side as the lower cord hook. Gently rotate the handle if correction is necessary.



## PRODUCT FEATURES:

- Steam makes it easy to clean tile, vinyl and hardwood floors.
- The steam adjustment knob allows you to select the level of steam you need for light or heavy-duty jobs.
- The Garry™ Steam Mop is ready to clean in about 30 seconds.
- The transparent water tank allows you to visualize exactly how much water is left and when to refill. See **Figure 1**.
- Lightweight and portable, the Garry™ Steam Mop is easy to store and won't get in the way.

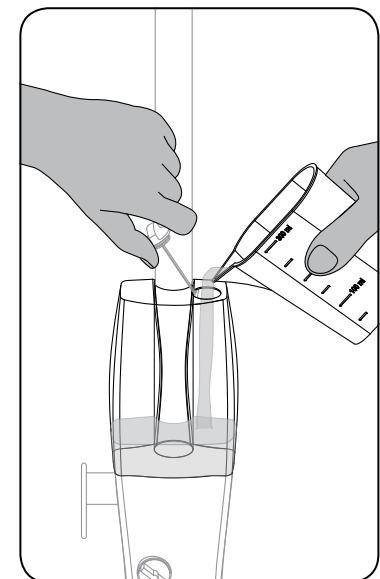


Figure 1

## INSTRUCTIONS FOR USE

**CAUTION:** Before filling the Garry™ Steam Mop with water, make sure that the steam adjustment knob is closed and the power cord is unplugged. See **Figure 2**.

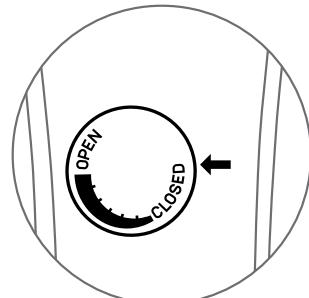


Figure 2

## CLEANING FLOORS

1. Fully vacuum or sweep floors prior to using the Garry™ Steam Mop.
2. Install the mop pad on the swivel head by fitting the pad over the head and tighten the drawstring with the pad tightening clamp. See **Figure 3**.
3. Unscrew the water tank lid and fill the water tank using the water refill cup.
4. Release the cord by twisting the quick release cord hook and removing the cord.
5. Plug the unit into an approved outlet as outlined previously. When the indicator light turns from red to green, the Garry™ Steam Mop is ready for use; usually within 30 seconds.
6. Adjust the steam adjustment knob to desired setting.
7. To sanitize an area of your floor, place the Garry™ Steam Mop on the area for a minimum of 5 seconds but no longer than 15 seconds.
8. When the Garry™ Steam Mop stops emitting steam, simply refill the tank and continue cleaning.

**NOTE:** To order more replacement mop pads, please refer to page 9 for our customer service contact information.

## WARNING:

Do not leave the mop on one spot for more than 15 seconds. Doing so could cause damage to the surface. Do not install or remove the mop pad while steam is emitting from the swivel head.

## AFTER USE & STORAGE

Please read all instructions and warnings before any maintenance is performed.

1. Turn the steam adjustment knob from Open to Close to shut off the steam. See **Figure 4**.
2. Unplug the power cord from the outlet.
3. Carefully remove the mop pad (if used) from the swivel head. Use caution as the mop head and pad will still be hot.
4. Empty any remaining water from the water tank before storing.
5. Machine wash the soiled mop pad and tumble dry.
6. Wrap the power cord around the upper and lower cord hooks.
7. To clean the Garry™ Steam Mop, wipe down all outer surfaces with a soft cloth.
8. Store the unit in the upright position in a protected, dry area or hang by the handle.

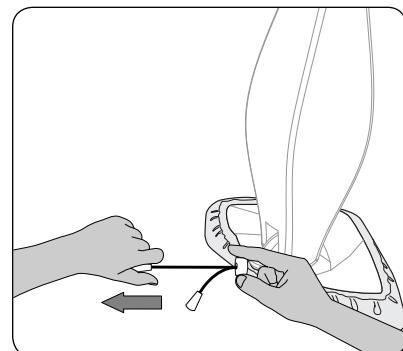


Figure 3

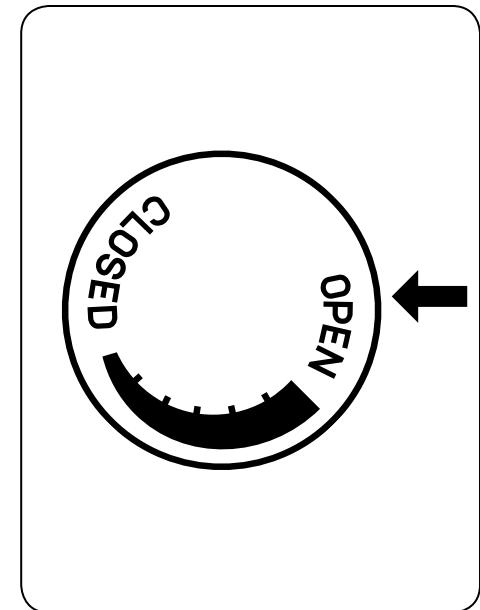


Figure 4

## MOP PAD CARE:

The mop pads can either be handwashed or machine washed with warm water and tumble dry. If needed only, use a non-chlorine bleach during the washing cycle.

## TROUBLESHOOTING

If you experience problems with your Garry™ Steam Mop, please review the following before contacting customer support. If you still require further assistance, please refer to the LIMITED WARRANTY near the end of this manual for Customer Support contact information.

**Problem:** Reduced steam/no steam is coming out

Try the following:

- Make sure the water tank is filled
- Verify the unit is plugged into an approved electrical outlet and that the fuse or breaker is functioning properly.
- Check that the steam adjustment knob is set to "open".

**Problem:** Indicator light is not working

Try the following:

- Verify the unit is plugged into an approved electrical outlet and that the fuse or breaker is functioning properly.
- Verify the plug is securely inserted into the outlet.

**Problem:** There is a peculiar smell coming from the unit

Try the following:

- If this is the first time you are using the mop, continue using the product. The smell may be due to new parts being heated up for the first time.
- Discontinue use if problem persists and contact Customer Service or other qualified technician for repair.

If none of these tips cover your specific problem, please contact the Customer Service center by calling the number provided at the end of this manual.



**WARNING:** To reduce the risk of fire, electric shock or injury, unplug appliance from outlet before servicing

## FOR REPLACEMENT MOP PADS.

Please call our Customer Service Center toll-free: 888.544.3729  
Mop Pad Part Number: SM100P

## ONE YEAR LIMITED WARRANTY

Your Garry™ Steam Mop is warranted to be free from defects in materials and workmanship for one year from the original purchase date. Should the product have a defect in materials or workmanship, we will repair or replace it without charge to you (a shipping and processing fee may apply). To obtain service under warranty, simply call our Customer Service Center toll-free at 1-888-544-3729.

This warranty does not cover damage caused by accident, misuse or any use other than as intended and described in this product manual, or damage resulting from failure to maintain and clean this product as specified in this product manual. This warranty applies only to the original purchaser of the Garry™ Steam Mop.

### Contact Info for Warranty Service:

Garry by Envion™  
P.O. Box 9159, Van Nuys, CA 91409-8291  
1.888.544.3729  
[www.envionproducts.com](http://www.envionproducts.com)

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Patents pending.



# **ARBITRATION AGREEMENT**

THIS ARBITRATION AGREEMENT ("AGREEMENT") AFFECTS YOUR LEGAL RIGHTS AND REMEDIES BY PROVIDING THAT DISPUTES BETWEEN YOU AND THE SELLER OF THIS PRODUCT ("COMPANY"), MUST BE RESOLVED THROUGH BINDING ARBITRATION, RATHER THAN IN A COURT. PLEASE READ THIS AGREEMENT CAREFULLY. YOU ACCEPT THE TERMS OF THIS AGREEMENT BY RETAINING THE PRODUCT(S) SHIPPED IN CONNECTION WITH THIS AGREEMENT (THE "PRODUCT") FOR MORE THAN FOURTEEN (14) DAYS AFTER RECEIPT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, YOU MAY RETURN THE PRODUCT TO COMPANY WITHIN FOURTEEN (14) DAYS OF RECEIPT AT NO COST TO YOU.

#### **RESOLUTION OF CLAIMS OR DISPUTES.**

Any claim or dispute between you and Company (or any of Company's subsidiaries or affiliates) arising out of or relating in any way to the Product or this Agreement shall be resolved through final, binding arbitration. This arbitration obligation applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. Both you and Company specifically acknowledge and agree that you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury.

## **LIMITATION OF LEGAL REMEDIES.**

All arbitrations under this Agreement shall be conducted on an individual (and not a class-wide) basis, and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that this Agreement specifically prohibits you from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person.

## **ARBITRATION PROCEDURES.**

- a.** Before commencing any arbitration proceedings under this Agreement, you must first present the claim or dispute to Company by calling 818-217-2500 and asking for the Legal Department and allowing Company the opportunity to resolve the claim or dispute. If your claim or dispute is not resolved within sixty (60) days, you may commence arbitration proceedings in accordance with the terms of this Agreement.
  - b.** The arbitration of any claim or dispute under this Agreement shall be conducted pursuant to the American Arbitration Association's ("AAA") United States Commercial Dispute Resolution Procedures and Supplementary Procedures for Consumer-Related Disputes. These rules and procedures are available by calling the AAA or by visiting its web site at [www.adr.org](http://www.adr.org).
  - c.** The arbitration of any claim or dispute under this Agreement shall be conducted in the State of California or the location in which you received this Agreement.
  - d.** All administrative expenses of arbitration proceedings commenced under this Agreement shall be divided equally between you and Company, except that: (a) if the claim or dispute that is the subject of the arbitration proceedings is less than ten thousand dollars (US\$10,000), you will be responsible for no more than one hundred twenty-five dollars (US\$125) in administrative expenses; (b) if the claim or dispute that is the subject of the arbitration proceedings is more than ten thousand dollars (US\$10,000) but less than seventy-five thousand dollars (US\$75,000), you will be responsible for no more than three hundred seventy-five dollars (US\$375) in administrative expenses; and (c) if the claim or dispute that is the subject of the arbitration proceedings is more than seventy-five thousand dollars (US\$75,000), then you will be responsible for administrative expenses in accordance with the Commercial Fee Schedule provided by the AAA. You acknowledge and agree that each party shall pay the fees and costs of its own counsel, experts and witnesses

## **CHOICE OF LAW.**

This Agreement shall be governed by the United States Federal Arbitration Act and the laws of the State of California.

#### **SEVERABILITY.**

If any provision of this Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void, and the remainder of the provision and all other provisions shall remain fully enforceable.

## **NOTES:**